

FAQs on CSI (Challan Status Inquiry)



e-Filing *Anywhere Anytime*
Income Tax Department, Government of India

Question 1:

Who can download CSI (Challan Status Inquiry) file?

Resolution:

Only **TAN** users can download a CSI file using TAN as user ID.



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* Indicates mandatory fields

Login

Enter your User ID *

Continue >

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Other ways to access your account

Net Banking

Know about your User ID

PAN (Permanent Account Number)
For Individuals (Salaried employee, Senior citizen, Self-employed, NRI)
For Other Than Individuals (Company, Trust, AOP, AJP, BOI, Firm, Local Authority)

Aadhaar Number
For Individuals (Salaried employee, Senior citizen, Self-employed, NRI)

Other User ID
For Chartered Accountant, Tax Deductor and Collector, e-Return Intermediary, TIN 2.0 Stakeholders, External Agency, ITDREIN
ARCA (Authorised Representative Chartered Accountant) followed by 6 digit number
TAN (Tax Deductor & Collector)

Question 2:

How can I download the CSI (Challan Status Inquiry) file?

Resolution:

You can Download the CSI file by following below mentioned steps:

Step:1 Login to e-Filing portal using TAN as User ID.

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* Indicates mandatory fields

Login

Enter your User ID *

PAN/ AADHAAR/ OTHER USER ID

Continue >

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Other ways to access your account

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Other User ID
For Chartered Accountant, Tax Deductor and Collector, e-Return Intermediary, TIN 2.0 Stakeholders, External Agency, ITDREIN ARCA (Authorised Representative Chartered Accountant) followed by 6 digit number TAN (Tax Deductor & Collector)

[Show More](#)

Step:2 Go to e-File >> e-Pay Tax Service.

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Dashboard **e-File** Authorised Partners Services Pending Actions Grievances Help Session Time 2 9 : 4 6

Dashboard Income Tax Forms >

Welcome SOLUTIONS

RTK002934B
AAHF05905D
9671290197
ovalitsolutions212@gmail.com

Contact Details Update

Your account is not secure with e-vault Secure Account

Activity Log

Last log out Oct 17, 2022, 08:16:48 PM

Last log in Oct 17, 2022, 08:07:44 PM

E-Pay Tax Recent Forms Filed

Step:3 On e-Pay Tax page click on Payment History tab.

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Saved Drafts Generated Challans **Payment History** ⓘ

Note: In order to enable 'Download Challan File' button for e-TDS/TCS statements, select date range in filter option given on the right

CIN ⓘ	Bank Reference Number	Assessment Year	Type of Payment	Amount(₹)	Payment Date & Time
00144310707202236...		2023-24	200	8322	07-Jul-2022 05:3
00144310707202237...		2023-24	200	13276	07-Jul-2022 05:3
00132830707202236...		2023-24	200	5722	07-Jul-2022 05:3
00132830707202239...		2023-24	200	9091	07-Jul-2022 05:3
00113490707202240...		2023-24	200	3030	07-Jul-2022 05:3

Step:4 Click on the Filter options.

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Saved Drafts Generated Challans **Payment History**

Note: In order to enable 'Download Challan File' button for e-TDS/TCS statements, select date range in filter option given on the right **Filter**

CIN	Bank Reference Number	Assessment Year	Type of Payment	Amount(₹)	Payment Date & Time	Action
00144310707202236...		2023-24	200	8322	07-Jul-2022 05:30:00	
00144310707202237...		2023-24	200	19276	07-Jul-2022 05:30:00	
00132830707202236...		2023-24	200	5722	07-Jul-2022 05:30:00	
00132830707202239...		2023-24	200	9091	07-Jul-2022 05:30:00	
00113490707202240...		2023-24	200	3030	07-Jul-2022 05:30:00	

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+ Download Challan File [Click here](#) to Download Challan File for period prior to 01-Jul-2022.

Note: In order to enable 'Download Challan File' button for e-TDS/TCS statements, select date range in filter option given above.

Step:5 Select **Payment date range (From to To)** in **Filter** options.

e-Pay Tax **+ New Payment**

Please click on New Payment for tax payment through (i) Net Banking (ii) Debit Card (iii) Over the Counter (iv) NEFT/RTGS (v) Payment Gateway for [these banks](#)

Saved Drafts Generated Challans **Payment History**

Note: In order to enable 'Download Challan File' button for e-TDS/TCS statements, select date range in filter option given on the right

CIN	Bank Reference Number	Assessment Year	Type of Payment	Amount(₹)	Payment Date & Time	Action
00144310707202236...		2023-24	200	8322	07-Jul-2022 05:30:00	
00144310707202237...		2023-24	200	19276	07-Jul-2022 05:30:00	
00132830707202236...		2023-24	200	5722	07-Jul-2022 05:30:00	
00132830707202239...		2023-24	200	9091	07-Jul-2022 05:30:00	
00113490707202240...		2023-24	200	3030	07-Jul-2022 05:30:00	

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+ Download Challan File [Click here](#) to Download Challan File for period prior to 01-Jul-2022.

Filter by (Only payment dates should be entered for downloading .CSI file for e-TDS/TCS statements)

Assessment Year: Select Type of Payment: Select

Payment Date: From: To:

Reset Filter

Once the download CSI file button gets enabled, you can click on the same to download the file.

Note: You cannot download the CSI (Challan Status Inquiry) file by filtering challans based on the **Assessment Year or Type of Payment**, You can only download the CSI file by filtering challans paid during a specific period (From - to-To date) not exceeding 24 months.

Question 3:

Can I download the CSI (Challan Status Inquiry) file by filtering challans based on the Assessment Year or Type of Payment?

Resolution:

No, You cannot download the CSI file by filtering challans based on the Assessment Year or Type of Payment you only download the CSI file by filtering challans paid during a specific period (From -to-To date) not exceeding 24 months.

Question 4:

Can I Download Challan File for period prior to 01-Jul-2022?

Resolution:

No, You can not download the CSI file period prior to 01-July-2022 on e-Filing portal using e-Pay Tax service.

Note: If you want to download the CSI file period prior to 01-July-2022. click on the **click here** button at the bottom of the **e-Pay Tax** screen, on click you will be redirected to “**Protean portal (NSDL)**” where you can download the CSI file period prior to 01-July-2022.

Saved Drafts

Generated Challans

Payment History ⓘ

Note: In order to enable 'Download Challan File' button for e-TDS/TCS statements, select date range in filter option given on the right ⓘ

Filter ⓘ

CIN ⓘ	Bank Reference Number	Assessment Year	Type of Payment	Amount(₹)	Payment Date & Time ⓘ	Action
00144310707202236...		2023-24	200	8322	07-Jul-2022 05:30:00	
00144310707202237...		2023-24	200	13276	07-Jul-2022 05:30:00	
00132830707202236...		2023-24	200	5722	07-Jul-2022 05:30:00	
00132830707202239...		2023-24	200	9091	07-Jul-2022 05:30:00	
00113490707202240...		2023-24	200	3030	07-Jul-2022 05:30:00	

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+ Download Challan File

Click here to Download Challan File for period prior to 01-Jul-2022

Note: In order to enable 'Download Challan File' button for e-TDS/TCS statements, select date range in filter option given above.

Question 5:

Whether the challan for payments made through the NSDL portal will be available in CSI file downloaded using “e-Pay Tax”?

Resolution:

Yes, the challan for payments made through the NSDL portal will also be available in CSI file downloaded using “e-Pay Tax” service on e-Filing portal. However, the challan receipts for NSDL Payment will not be available for download.